

Project Details: NAeG/14-15/00077

Project id -	NAeG/14-15/00077
Name of The Project	CG EXCISE e-Application
Category of Award Applying for	Innovative Use of Technology in e-Governance
Date of Launch	26-06-2013
Summary/Objective of the project	<p>In excise department prevailing system of allotment of Liquor License for retail sale In Chhattisgarh was by taking physical applications along with DD for payment of fees along with other formalities. Manual Scrutiny of applications and Data entry of valid applications. The process fees were realized to Government treasury via chalang after clearance of each instrument. The above process resulted in involvement of Antisocial elements in the process of deposit of forms which created law & order problems and also depriving the serious candidates from submitting application forms. There was no check on the source of Process fees as the DDs were prepared from cash and source of the same could not be traced, hence the use of Black Money in the above process could not be ruled out which was a matter of major concern of Income Tax department. The entry of physical forms was a cumbersome process, it required a huge manpower due to large number of applications, and there were chances of manipulations & faults, leading to litigations and restart of the entire process. The entire process lead to huge financial expenditure. Manual checking of each DD, preparing of Chalan forms for each DD and then depositing it in Bank for clearance and finally assuring the clearance of Chalan in favour of Government, was not only time consuming but also there were chances of mistakes. The amount was realized in favour of Government after lapse of several months resulting in loss to Government in terms losing bank interest on the amount. The account finalization in old system was full of errors in old system and it took years to finalise the accounts resulting in audit issues. This problem was totally eliminated in the new system, the finalization of account was on real-time basis. Prevailing system was manual it was decided to adopt online system to avoid the problems faced in present system. It required online submission of forms, online payment and confirmation and computerized lottery. The online system was designed for instant realization of Process Fees and in turn getting interest from the deposit on per day on MOD basis. Transparency, accuracy & reliability in the entire process was to be ensured by the online system. The system was to designed such that it should be tamperproof. The citizens were to be provided a web based system available from anywhere and having facility for deposit of process Fees online. They were required to get an online confirmation for successful submission of the Form and to verify it also at any later date. The citizen interested were to be given a system which allowed to apply from safety of their houses without any fear.</p> <p>The beneficiary of the project were citizen and Government and also Banks. The benefits to the citizen are :- 1. The online system allowed the applicants to apply online right from their residence from anywhere. 2. They were not required to visit Bank for preparation of DD & not required to visit to Excise offices to deposit completed forms. 3. They were able to verify online about acceptance of their submitted application form. 4. The chance of depriving of genuine applicants from applying by musclemen and other miscreants was totally eliminated. 5. The online system was available to citizen on 24x7 basis up till the last day scheduled for applying. 6. The chances of rejection of application at a later date were totally eliminated as the citizen was given confirmation via email & SMS after successful acceptance of form and realization of process fees. The benefits to organization are :- 1. Entire physical system right from receiving of form & fees to allotment of licenses was replaced by paperless Online system. 2. Fully transparent and secure system was put in place and use of Black Money was totally eliminated as the source of Fees was known due to Online payment method. 3. Law & Order issues, involvement of musclemen eliminated. 4. Issue of depriving of genuine applicants from participation was totally eliminated. 5. Due to real-time realization of Fees in Government accounts the Government benefited in terms of Revenue from interest received from the deposit. 6. The government received online payment of Rs 227.96 Crores. The government earned interest of Rs 46.59 Lacs by online deposit and per day MOD of amount from day one of the start of the process to the day of Computerized Lottery. 7. There was saving to Government in terms of huge manpower & in turn financial saving. 8. Manual reconciliation of receipts took years in earlier system. Reconciliation errors were eliminated entirely in new system.</p>
Beneficiary of the project	
Details of Project Head	

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Supporting documents:-	Award Specific Form Self Certification by the Project Head